

TRAVEL SYSTEMS PROGRAM

In 2016, the Department successfully transitioned to the next generation of the E-Government Travel Services (ETS2) contract with Carlson Wagonlit Travel. In 2016, the Department also implemented the Local Travel module allowing for the submission of local travel claims for expenses incurred in and around the vicinity of a duty station. The Department expanded the use of the Local Travel feature to also accommodate non-travel employee claims previously submitted through an SF-1164. In the Local Travel module, approvers will electronically approve claims and provide reimbursement to the employee's bank account via EFT. The Department has completed this implementation for 51 posts overseas.

The Department will continue to work with our bureaus and posts to identify improvements that can be made to the travel system. The Department also participates with other agencies to prioritize travel system enhancements across the Federal Government landscape. Examples of improvements

for FY 2018 include the implementation of Single Sign-on, the implementation of the Local Payments module domestically, and the implementation of enhancements to support DOS policy on Long-term Temporary Duty Travel.

COMPENSATION SYSTEMS PROGRAM

The Department serves as one of five payroll shared service providers on behalf of Federal agencies. Shared service providers process payroll annually for some 2.3 million employees worldwide, or about 99 percent of the Federal civilian workforce.

The Department continued to execute a phased deployment strategy, replacing eight legacy payroll systems with a single, COTS-based solution to address the widely diverse payroll requirements of the Foreign Service, Civil Service, LE staff, and retirees of the Department and the other 45 civilian agencies serviced. The "Compensation System Vision and Concept" diagram highlights how past and future changes involve simplifying and consolidating our systems. The

THE COMPENSATION SYSTEM VISION AND CONCEPT

